

Additional assistance available through the Hero Care Network

- **Access to emergency financial assistance.**
The Red Cross, in partnership with military aid societies, provides access to financial assistance in the event of an urgent personal or family crisis.
- **Connection with information and resources.**
The Red Cross can help connect you with national, community and government resources to assist you and your family.



American Red Cross

Mission

The American Red Cross prevents and alleviates human suffering in the face of emergencies by mobilizing the power of volunteers and the generosity of donors.

American Red Cross
Minnesota and Dakotas Region
2602 12th Street North
Fargo, ND 58102
701-405-3342



American Red Cross

Hero Care Network Emergency Communications

Serving the U.S. Armed Forces
and Their Families



Scissors icon Cut along dotted line.

Service to the Armed Forces

Hero Care Network
Emergency Contact Card



American Red Cross

Information About Your Service Member's Unit

Military unit: _____

Military installation: _____

Rear detachment (if applicable): _____

Download the Red Cross Hero Care mobile app.

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**Emergency Communications:
877-272-7337**

For more information, contact your local Red Cross office
or visit redcross.org

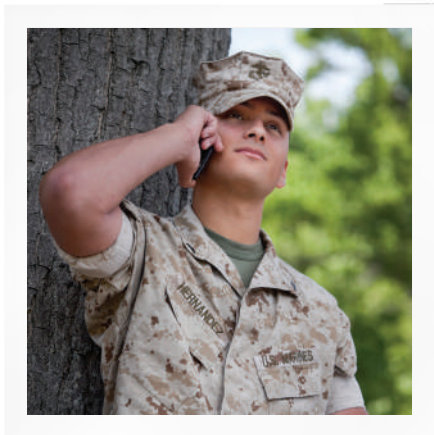
The American Red Cross...around the clock...around the globe—helping military and families.

You and your family are never alone

When a military family experiences a crisis, the American Red Cross is there to help.

The military can count on the Red Cross to provide emergency communications that link them with their families during a crisis. This is done through our emergency communication center and offices across the country and around the world.

When family emergencies occur, such as the death or illness of an immediate family member, the Red Cross assists 24 hours a day, 365 days a year through our global communication network. The Red Cross sends verified reports of the emergency to the military member commander, enabling them to determine the need for the service member to return home on emergency leave. No matter where a service member or family is stationed, they can rest assured that the Red Cross will deliver their message in a time of crisis.



If you have a family emergency, contact the Red Cross at **877-272-7337** or online at **redcross.org/HeroCareNetwork**, 24 hours a day, 7 days a week. If you are overseas or at a deployed location, you can also contact your local Red Cross staff for assistance.

To assist the Red Cross, you will be asked for:

1. The military member's name, rank, last four digits of their Social Security Number or date of birth, and military unit. (Complete and save Emergency Contact Card.)
2. The name of the person (and their relationship to the military member) with the emergency and the nature of the situation.
3. The name and contact information of a medical authority to verify the emergency.

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To download the Red Cross Hero Care mobile app:

1. Visit redcross.org/apps
2. Search for American Red Cross in your app store; or
3. Text **GETHEROCARE** to **90999** to receive a link to download the app.

Scissors icon Cut along dotted line.

Service to the Armed Forces

Hero Care Network
Emergency Contact Card



If you have a family emergency, contact the Red Cross at **877-272-7337** or online at **redcross.org/HeroCareNetwork**, 24 hours a day, 7 days a week.

Information About Your Service Member

Legal name: _____

Branch of service: _____ Rank: _____

Last four digits of SSN or date of birth: _____